



## LEGAL ASSISTANCE FOR MEMBERS OF THE CANADIAN PHYSIOTHERAPY ASSOCIATION

### A Pro Bono Program

In co-operation with the Canadian Physiotherapy Association (CPA) and your broker, BMS Canada Risk Services Ltd. ("BMS"), Gowling WLG (Canada) LLP ("Gowlings"), one of Canada's largest national law firms, is pleased to offer summary pro bono legal assistance to all physiotherapists participating in the Professional Liability Insurance Program.

*To ensure members are provided with superior legal defence in the event of a claim or complaint, the CPA and BMS have retained Gowlings as the sole legal provider for claims made under the Professional Liability Insurance Program.*

Members can take advantage of this service with questions relating to issues such as:

- Privacy and confidentiality
- Conflicts of interest
- Responses to requests for information from third parties
- Inquiries from your regulatory body
- Responses to subpoenas
- Professional misconduct
- Ethical obligations
- Professional obligations

If you have a practice-related question and are participating in the CPA Professional Liability Insurance Program, please contact the number listed below. When you make this call, you will hear a recording asking you to leave a detailed message. Please be prepared to provide the following information:

- Name, telephone number and address
- Certificate and policy number
- A brief summary of the issue

If you are calling from British Columbia, Alberta, Ontario or Québec, someone from Gowlings will get in touch with you as soon as possible. If you are calling from another province or territory, then Gowlings will make the appropriate referral to a lawyer practicing in that jurisdiction.

The lawyer you speak with will provide you with free, confidential legal assistance in order to help avoid or reduce the probability of a claim or complaint. Each telephone consultation is limited to 30 minutes per inquiry. The lawyer may consider it appropriate to review the issues and jurisprudence, and then call you back. The value of the assistance given will rely on the accuracy and completeness of the information you provide. In some cases, you may be asked to contact BMS directly, as your issue may have already triggered coverage under your policy, in which case, legal counsel may be appointed to act on your behalf. If you have received a formal complaint or been served with a legal claim, please contact BMS directly.

### About Gowlings

As one of Canada's top national legal firms, Gowlings has a long history of representing health care professionals on a variety of professional liability cases. The Gowlings professionals providing services to CPA members have significant experience in medical legal issues including defending professionals in litigation arising from medical treatment and care; representing professionals in proceedings before provincial professional licensing bodies; and providing assistance to clients on other administrative and regulatory health law issues.

#### Gowling WLG (Canada) LLP

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